

Customer Success Story - 013Netvision

Customer Overview

013 Netvision is a public company traded on the Tel Aviv Stock Exchange (TASE, symbol: NTSN). 013 Netvision is Israel's oldest-established Internet Service Provider with the richest experience and "know-how" in the country. The company provides a wide area of advanced communication solutions and added value services, among which internet and international calls, for organizations, businesses, and private users. 013 Netvision also offers a range of advanced information security services, hosting services, anti-virus services, website filtering and an array of the most advanced telephony products and services using cutting-edge technological solutions of the highest quality.

Customer Requirements

The wide variety of activities alongside heterogenic and dynamic working environments require 013 Netvision to improve and simplify the monitoring & management abilities by implementing a central inspection system that will meet the needs on a cross-organization spectrum whilst coping with new challenges, frequent changes and complex monitoring solutions for nonstandard equipment.

The Solution - Centerity Monitor System

The Centerity Monitor System has provided 013 Netvision a cross organizational monitoring & management solution that covers the entire organization's networking including voice, internet, transmission, communication and electricity, servers and additional equipment for internal and external services, application monitoring as well as progressive abilities such as user experience measuring and monitoring of business processes. The Centerity Monitor System also provided the client with maximum flexibility for the purpose of customization, developments and improvements in a short implementation period, rapid ROI and low TCO.

Project Description

013 Netvision implemented the Centerity System as a central monitoring & management system that will monitor the entire organization's infrastructure. The system carries out the monitoring of thousands of checks simultaneously for thousands of devices, applications, communication lines and dedicated systems including equipment such as security cameras, entrance doors, UPS etc. Moreover, the system creates special reports and alerts that assist the engineering team, programmers and senior management in taking strategic decisions based on the system data.

Advantages of the Centerity Monitor System for 013 Netvision

- Easy, quick and simple implementation.
- Extensive support and monitoring of communication equipment, servers, applications and dedicated hardware devices on the network, and all with one system.
- The ability to measure user experience, analyze business procedures, forecasting of computerization resources and availability reports in a structured manner.
- The ability to gather and present hardware and software data (Assets & Inventory Management).
- Flexibility in customization and dedication development - in addition to a wide and rich variety of pre-prepared frameworks the system provided developments and customizations for dedicated systems within several days.
- Fast ROI and low operation costs (TCO).

Summary

Centerity Monitor system is the main monitoring & management system for all Netvision 013 networks. The system replaced, in less than a year, over 15 separate systems and now allows real-time reliable & high quality monitoring alongside easy and friendly usage without the human resources input, special training or maintenance. The system allows execution of customizations in a very short time and does not require supplier involvement, thus enabling the organization to cope with any changes on a daily basis.



"Centerity Monitor provided us with a complete monitoring solution for the company's entire infrastructure, including: IT servers and network devices, internet, voice, electricity foundations, application monitoring and user experience measurement. Centerity solution improved our efficiency, allowed us to proactively react to problems and reduced our downtime and breakdowns without impacting our budget."

NOC Manager, 013 Netvision

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