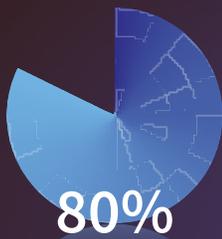


Centerity End-to-End solution for aloha, 80% of issues resolved automatically!



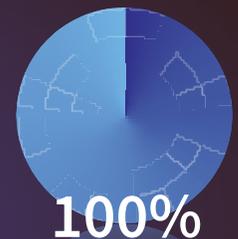
Aloha Failures Automatic Remediation



Reduced MTTR (Mean-Time-To-Repair)



Store's Ticket Reduction



Return on Investment

Out-Of-Box Auto-Remediations

- EOD incomplete
- Trans.log Corruptions
- Erroneous Stop File
- Terminal Boot Loop
- RAL Configuration Corruption
- Printer and Device COM errors
- EMV Pinpad Connection Errors
- EMV SAF files
- CMC XML and Agent repair
- EDC Batch settlement confirmation
- ATG Registration Issues
- BOH Service management
- Aloha Processes not running

Aloha Monitoring

- Iber/IberQS
- APS/EDC
- Aloha Takeout
- Aloha Kitchen
- Command Center
- Aloha Transaction
- Gateway
- OrderPoint
- RAL
- Pulse
- Online Ordering
- And many more

End-to-End Proactive Monitoring

- Early detection, alerting and remediation
- Historical data
- AI Anomaly detection

Immediate Auto-Remediation

- Execute rapid remediation with
- no human intervention
- Leverage standard batch and PowerShell scripts

Fast & Easy deployment

- CMC • SCCM • Ansible

Wall-to-Wall Monitoring, Auto-Remediation, and Asset Management for Hospitality.



Ordering
Kiosks



Electronic
Signs



Point of Sales &
Peripherals



Soda
Dispensers



Smart
Appliances



Store Network
& WiFi



Back of Store
Servers



Security
Cameras



- Real-time IT/OT Monitoring
- Inventory Tracking & Management
- ~60% Fewer In-Store Tickets
- Automatic Remediation
- Up to 60% OPEX Saving
- Real-time Business Service Level